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## April 29, 2015

Janet Rivers, and Wakefield Co-operative Bank, are a blessing! I recently refinanced my home and called several banks and brokers to find a lender. There were some challenges with my property that created some additional work, (changing the deed, HOA rules, etc...) and was not very encouraged by the responses I was getting from the people I spoke with. I was already feeling exasperated with process when I met Janet Rivers. Janet was an absolute delight to work with! Her response to anything that didn't go smoothly was "We'll work it out" and she did work through all the bumps. In addition to be being treated very well by Janet and the rest of the bank personnel, I got a better rate than the other lenders had quoted.

If you're looking for a bank that will value you as a customer, or a lender that will help you work through the loan / mortgage process, you will absolutely want to look into Wakefield Co-op!

- Krystyn W.