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Janet is an extraordinary loan officer. She is very knowledgeable and always puts the client's needs first. I still remember the day I stopped by the Wakefield Cooperative Bank in the hope to just make contact with a loan officer. I never thought Janet would have spent an entire two hours explaining everything about mortgages to me! She offered to write us pre-approval letters on weekends, because she knows how valuable time is when trying to make a competitive offer. Overall, Janet excels at her work with her professionalism, experience, and exceptional service. I highly recommend her.

- Ning